

Mobile Workforce™

Kaonsoft Mobile Workforce™ is designed to improve both the effectiveness and efficiency of all business personnel in any organization; from your field workers to top executives. With a mobile app and web-based service, it provides complete visibility and effective management of mobile workforce schedules, tasks, work orders, assets, timesheets, reporting and more. The app also provides field workers full access to information from back-end systems in any kind of environment, offline and online, from mobile devices of their choice.



Boost Productivity

With real-time access to assigned work requests, details, schedule, locations, past data and priorities on-the-go



Increase Effectiveness

By assuring your field workers to collect the information that is important to you and your organization



Better Communication

Allows you to be in the loop with every reports, so colleagues can find out what's going on during the entire process with notifications



Increase Customer Satisfaction

By responding immediately to customer's requests to reduce delays and improve service levels

Utilizing Mobile Technology to Streamline Your Service Operation

Work Order Management App

Main Features



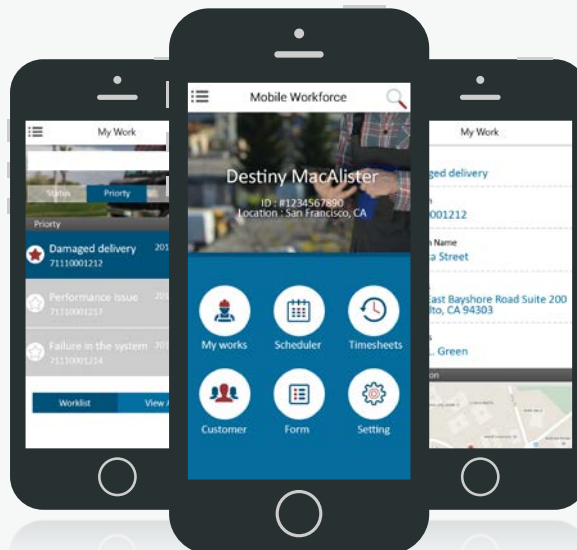
Mobile Report Form

Easily edit and access report forms. Set levels of accountability by having field workers digitally sign each report



Work Management

Check and complete work orders in the field. Also manage schedule changes and adjust priority



Customer Management

Access to a single, comprehensive customer profile and past service history

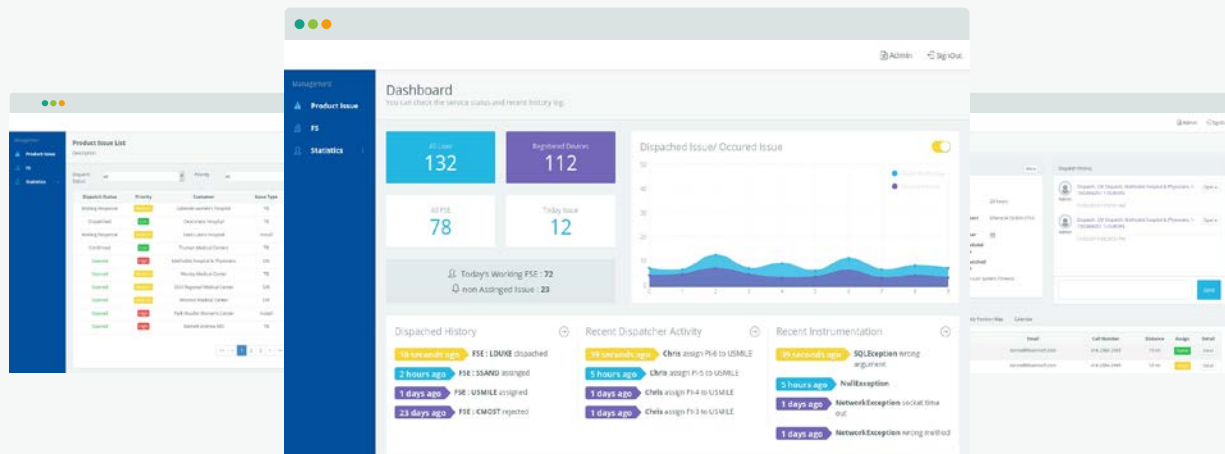


Alerts & Notification

Get automatic updates about assigned tasks. Receive notifications to ensure every task gets completed on time

Web-based Field Service Dispatching Solution

Main Features



Worker Management

Allow dispatchers to create multiple work orders and assign jobs to field workers



Real-time Monitoring

View high level details or drill down to territory, time, customer and field resource to keep track of your company's day-to-day field workers' activities



Proof of Service

Allow dispatchers to submit proof of service complete with pictures, signatures and invoicing

Supports

Multi-Channel Experience

- ✓ iOS, Android, Windows, and more
- ✓ Smart phones, tablets, and desktop web

Seamless Integrations

- ✓ Integration with any back-end system
- ✓ Easy configuration, and customizable functionality

Enterprise-grade Security

- ✓ Built-in Security
- ✓ User authentication

Deployment Options

- ✓ On-premise deployment
- ✓ Private cloud deployment

Subscription Model

- ✓ Yearly subscription license
- ✓ No extra cost for maintenance



Established in 2011, Kaonsoft is a Palo Alto-based software company that provides complete end-to-end solutions to create cross-platform enterprise mobile applications. We have been internationally recognized by Microsoft, have won the Best Platform of the Year Award at the Microsoft TechEd North America in Breakthrough Cloud Service and Technology Category. Mobility is a fast moving target, and we are the right partner and platform provider to keep pace at the speed of the mobile world.

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